

KC IFMA fosters a culture for the open exchange of wisdom, knowledge and experience, within the FM profession.



**President's Podium
STAYING CONNECTED**

In the upcoming month, our KC Chapter Website, www.kcifma.com, will undergo a facelift. Lee Kortemeyer, our Website administrator, has been coordinating the efforts in working with 21st Century Solutions to prepare for the new site launch.

Planned additions to the site include a monthly calendar of events, job bank links, resource archives and chapter membership directory. There will be a link that will allow IFMA chapter officers to have IFMA email forwarded directly to their company e-mail boxes to aid in quicker responses. One less email box to be checked!!!!

The new site allows us to merge the three old database programs that were previously being used into one database. Monthly announcements for programs and upcoming events could be done through our site and replace our current E-vite system. The website team is reviewing the possibility of not only responding to attending the monthly program meeting, but being able to pay on line by credit card by the click of a button at the same time.

Job bank information, membership directory and our resource archives will be available to KC Chapter members only. To access the information in these areas members will use their national IFMA username and password. Anyone who has forgotten this information can visit the national website at www.ifma.org and contact Member Resources for assistance.

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Donna Koontz, President
Kansas City IFMA Chapter

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JANUARY PROGRAM REVIEW

By Stephanie Mann
Dick Messerschmidt, Inc.



Our January program, which was held at the UMKC Campus in the Chancellor's Dining Room, consisted of a buffet lunch and guest speaker presentation. Dr. Janet Paulson-Smith, Ph. D., a Business/Construction

Management Professor, has been working for the past five years developing “From Crayons to CAD ... The Middle School Design Build Program”. Dr. Paulson-Smith provided an overview of the program, which consists of two main parts:

1. Training the Teachers - The program was established after realizing that there was not only a lack of teachers and career counseling, but also a shortage of people selecting construction careers. It was concluded that it is necessary to begin teaching Math, Science, English and Technology Education at the 4th grade level. Therefore, teachers are trained to increase the awareness of Technology Education in our schools, as well as promote construction industry career opportunities. In the long run, benefits include increased productivity, increased employment opportunities and increased competitiveness.

2. The Competition - The competition promotes teamwork by establishing teams of Middle School students from three states to design a house, draw it to scale, estimate the cost and build a model. The teams utilize their skills in Math, Science, English and Technology. The final step is to bring the designs to the competition to be judged by industry and college mentors. This year’s event has more than doubled in participation and has outgrown Union Station. Therefore, it will be held on March 4th at the Business and Technology College.

Dr. Paulson-Smith concluded her presentation by encouraging IFMA members to take part in this year’s competition by being a judge, having an IFMA or company-sponsored booth, or by simply providing a donation. If you are interested in learning more about how to get involved with this program, please contact Dr. Janet Paulson-Smith at the UMKC campus or visit her website at www.umkc.edu/cce

Thank you to Jack Tinnel of Hallmark for pulling this event together as well as Dr. Paulson-Smith and the UMKC campus.



Jack Tinnel, CFM, with Crown Center Redevelopment, introducing Dr. Paulson-Smith



Members enjoy lunch before the program.



Dr. Paulson-Smith presents to the group.

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FEBRUARY MEETING PREVIEW

By Teena Shouse



DATE: Tuesday, February 18, 2003
TIME: 11:30 a.m. to 1:00 p.m.
LOCATION: Jewish Community Campus
5801 West 115th Street
Overland Park, Kansas
Parking: Free

Need revitalized...need to look at things a bit differently?

It will be my pleasure to introduce to you a fellow business associate that is really out on the cutting edge of facilities, change and knowledge management. I have presented with Tony at various conferences, asked him for advise and insight at times, and I have never walked away disappointed.

Tony Stack (MScFM, ME, M.Arch) is a corporate real estate strategist with over 20 years global experience, assisting organizations in strategizing change through the analysis of “primitive business principles” - business, organic and physical - and alignment of these principles with organizational direction.

Through “primitive business” alignment, Stack is able to guide organizations back to their “roots” allowing companies to achieve harmony between all three business initiatives, improvement in work environments and worker attitude in relation to change and most importantly, significant cost avoidances and savings through elimination of potentially flawed strategies and programs.

Stack has worked with organizations all over the world. His clients have included Banking and Finance, Insurance, Telecommunications, Media, Transport, Research and Development, Public Institutions, Higher Education and Manufacturing.

This accomplished speaker has something to say to each of you, no matter what your involvement in the field of facilities management. Mark your calendars now for what I think will be time well spent.

If you do not receive an invitation via Evite.com and want to RSVP, please call 913-906-6000, ext. 1144 and leave your name, phone number and message.

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Recreation Facilities Management

DO YOU MANAGE?

Swimming pool (indoor or outdoor)
Therapy Pool
Racquetball Courts
Gymnasium



Tennis Courts
Soccer Fields
Baseball Fields
Fitness Equipment/Weights

DO YOU WANT TO KNOW?



What benefits the use of enzymes offer your pool water?
How to best locate a leak under your pool deck?
What's new about sanitizers for pool water?
What products are best for cleaning wood gym floors?
How often should you aerate your athletic fields?
How to care for the baseball infield?
What to look for in selecting exercise equipment?
What is new in the fitness industry?
What is new in exercise floor technology?
Et cetera



LET'S GET TOGETHER

Who: KC-IFMA members who manage recreation facilities

What: Maybe we can establish an on-going group around common interests

When: Tuesday, March 11th...11:30 am-1:00 p.m.

Where: Jewish Community Campus
5801 West 115th Street
Overland Park, KS 66211

Cost: No charge

Lunch: Bring your own. Beverage and dessert provided.

Register: Contact Alan Bram. Call 913 327-8201, Fax 913 327-8040 or e-mail
alanb@jewishkc.org.



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Professional Development Opportunities ABOUND

By Linda DeTienne, CFM
Vice President – Education
KC IFMA Chapter

The mission statement of the Kansas City Chapter of IFMA is:

To foster a culture for the open exchange of wisdom, knowledge and experience, within the FM profession.

And we certainly have no shortage of educational opportunities and workshops at our disposal, whether right here in the Kansas City area, or from national offerings. In future issues of The Facilitator, we will be attempting to list more educational opportunities in the area as we become aware of them, whether offered as an IFMA program, or from another professional organization, etc. Ron Burns, with Color Art, is our KC IFMA Chapter Liaison and is establishing contacts with other professional organizations in an attempt to share information on educational opportunities. If you are members of a professional organization that offers educational meetings, workshops, etc., or if you become aware of sessions that would be of interest to your fellow facility managers, please let Ron know about them. We will do all we can to communicate notice of such meetings. Email the information to rburns@colorartkc.com or call him at 913-888-6464.

Here are some upcoming professional development opportunities:

- February 11-13, Planning and Managing an FM function, Glin Jay, CFM, instructor. Offered through KC IFMA, \$325/\$350, Overland Park Convention Center. Register through

www.kcifma.com.

- February 18, IFMA monthly meeting, Organizational Change Management. See “Preview” article above.
- February 23-25, IFMA’s Management Summit, Montgomery, TX. Register through www.ifma.org.
- March 11, Recreation Facilities Management, offered through KC IFMA, no cost, Jewish Community Campus. Register at alanb@jewishkc.org.
- March 18, IFMA monthly meeting. FM, Human Resources and the Law. Details forthcoming.
- March 20, Emergency Management & Homeland Security – the Local Perspective, offered by Partnership for Emergency Planning. Location: Johnson County Community College. No cost, but RSVP required. More information: detienne@ncricat.com
- April 9-11, The Total Facility Management Show, Chicago, IL, www.tfmshow.com.
- April 18, Communications Seminar: We’ve Got to Stop Meeting Like This, Dr. Steven Beebe presenter, location TBD. Offered through KC IFMA. Details forthcoming.
- May 20, Mold in Facility Management: Mold is Not Your Friend. Jay Portnoy, M.D. and Kevin Kennedy with Children’s Mercy Hospital presenters. Offered through KC IFMA. More information forthcoming.

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OPPORTUNITY KNOCKING!

By Robert Rives
Community of Christ

The Facility Audits Committee of the K.C. Chapter provides a great community service to local non-profit groups by assisting them with professional advice regarding their facility needs. Typically, a non-profit agency is selected by the Committee, or the non-profit agency requests our assistance. A team is then organized, based on the needs of the agency. For example, if the agency were concerned about ADA issues, we would have a person on our team that is well versed with ADA requirements. The team performs a walk-through of the facility, taking notes and visiting with key persons at the facility. Team members write a brief report on their observations, and provide advice for their respective area of expertise. These reports are consolidated into a Facility Audit, which is then provided to the non-profit agency. Additionally, the Committee provides the organization with resource materials and the opportunity for a follow-up consultation.

The Facility Audits Committee consists of four to six persons who are the heart and soul of this special service. These members are tasked with keeping this important community service on-track. The anticipated time commitment of a team member is a couple of hours per month. The team also needs subject matter experts to assist on an as-needed basis. These experts are called upon when an agency identifies a specific issue in which YOU can provide expertise. The anticipated time commitment, as a subject matter expert, is a couple of hours per year.

The Committee is also looking for agencies that may need our assistance. If you think we can help, let us know!

If you are interested in being a member of the Facility Audits Committee or a subject matter expert, please contact Robert Rives at (816) 833-1000, ext. 1311 or by email at rives@cofchrist.org



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We've Got to Stop Meeting Like This!



Coming April 22nd

Dr. Steven Beebe, Author, Consultant, Professor, Outstanding Communicator,
Chair and Professor of Communications at
Southwest Texas State University

SESSION I:	8:30 a.m. - 11:30 a.m. <i>We've Got to Stop Meeting Like This!</i>
SESSION II:	11:30 a.m. - 1:00 p.m. <i>A Leader's Skill in Listening</i>
SESSION I:	Members \$35.00; Non-Members \$45.00
SESSION II:	Members \$15.00; Non-members \$20.00
Both Sessions:	Members \$40.00; Non-members \$50.00

Learn the latest tips and tools to
make any meeting a forum to make decisions and achieve results.

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CFM Study Group Forming

By Linda DeTienne, CFM
Vice President, Education
KC IFMA Chapter

CFM – Certified Facility Manager: A truly reliable standard for recognizing the achievements of facility managers. On a global scale, the CFM designation serves as a standard measurement of abilities and experience in the management of facilities. Companies around the world can apply this criterion on staff hiring or advancements, knowing the skill level of those candidates rates among the very best.

The Kansas City Chapter of IFMA is forming a study group to learn more about the IFMA core competencies and help prepare those individuals who desire to sit for the exam and become a CFM! The study will be led by Teena Shouse, CFM, General Manager of Employee Services for Sprint. Teena is an instructor for IFMA headquarters and was responsible for writing the book used for the national course on CFM Review.

While details are pending, it appears we will commence toward the end of April. We will likely meet for a couple of hours per week for 6-7 weeks. Now you are asking: What will this cost? Your investment is your time and your talents. No fee, no tuition, no registration fee. Will you ever have a better opportunity to learn for free?

If you wish to be placed on the list for the class, or even if you are thinking about it and would like to receive more information when developed, please contact Linda DeTienne, CFM. You can reach Linda at NCRI – National Catastrophe Restoration, Inc. at detienne@ncricat.com, or 913-663-4111.

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DeTienne Named President of Environmental Health & Safety Council



Kansas City IFMA Board Member, Linda DeTienne, CFM, has been named president of IFMA's National Environmental Health and Safety Council. Professionally, Linda is Vice President for Business Development and ISO Quality Manager for NCRI – National Catastrophe Restoration, Inc.

The EHSC provides a forum for facility managers with responsibilities and/or interests pertaining to the environment, indoor air quality, health and safety, security, etc. EHS affects workplace productivity, and, ultimately, the achievement of organizational goals. Members discuss important legal and governmental issues, as well as unique and complex issues such as ergonomics, disaster

recovery, blood-borne pathogens, operational safety and the impact our businesses have on the global environment.

“Anyone interested in expanding their informational network of resources should consider joining one of the 13 Councils supported through IFMA National,” states DeTienne. “The cost is only \$30 per year and puts you in touch with those who have a common interest in an area or areas critical to you.”

Following is a listing of the IFMA Councils:

- Academic Facilities Council
- Banking Institutions & Credit Unions Council
- Call Center Council
- Corporate Headquarters Council
- Environment Health & Safety Council
- FM Consultants Council
- Health Care Council
- Information Technology Council
- Legal Industry Council
- Museum/Cultural Institutions Council
- Public Sector Council
- Research & Development Facilities Council
- Utilities Council

For more information on any of these councils, or to enroll for membership, go to the National IFMA web site at www.ifma.org and click on Councils.

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CFM'S KNOW - DO YOU?

Following is a question which might appear on the CFM (Certified Facility Manager) exam. Can you answer it?

In construction project management, which of the following represents the correct order of project phasing?

- A. Program, schematics, design development, construction, turn over.
- B. Design development, schematics, construction, turn over.
- C. Construction, program, schematics, turn over
- D. Schematics, program, design development, construction, turn over.

Answer to last month's question: B. Give work to Vendor A even if it's redundant and costs more.

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Quick Pix





Scott Reeder and John Harter



Members enjoyed the meeting.



Galen Swanigan, CFM and Peter Wieczkowski, CFM



Jackie Coleman opens the program meeting.



Teresa Reicherter and Becky Beilharz, CFM

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